

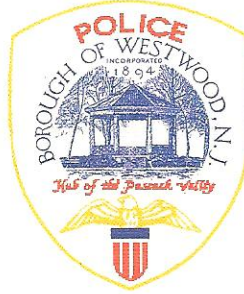


WESTWOOD POLICE DEPARTMENT
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CHIEF OF POLICE
FRANK D. REGINO



November 23, 2010

The Rodgers Group
Mr. Frank E. Rodgers
P.O. Box 831
Island Heights, N.J. 08732

To Frank E. Rodgers,

I would like to extend a great big thank you to you and your staff for your professional services rendered in assisting our agency through our accreditation efforts. As anyone considering accreditation understands, this was a massive undertaking and can seem overwhelming at times. It was due to the professional background and assistance of your staff, that we were able to complete the project properly and within the time frame that was agreed upon. From day one, on to policy development, all the way through the onsite inspection, The Westwood Police Department was never let down by The Rodgers Group. As with any agency, there were nuances and agency specific issues that needed further development to meet the standards. Through the help and suggested modifications from TRG we were able to conduct the appropriate transformation to get this project from an idea into practice.

I would also like to specifically mention and extend a thank you to our project manager, Sam Hishmeh. You are fortunate to have someone of his caliber as a member of your staff. There were some times that were difficult, but Sam brings an unbiased and broad perspective to difficult issues. He is a problem solver, he is an excellent administrator of this program and he does not miss a beat. Sam has excellent communication skills and was timely for all appointments and sometimes even pushed us to remain ahead of schedule. It is for all of his devotion, guidance and hard work that we were able to complete the initial accreditation process as well as we did.

I would also like to let you know that the training modules that you provided to us were top notch. The training modules were needed in an expedited manner due to the training requirements and TRG delivered. Any agency that needs training materials should definitely consider your offerings.

As the accreditation manager, I simply have to say, The Westwood Police Department could not have done this without your help. Thanks again for everything!

Sincerely,

A handwritten signature in blue ink, appearing to read "Sgt. Michael Pontillo".

Sgt. Michael Pontillo
Accreditation Manager
Westwood Police Department